

BON SECOURS MERCY HEALTH (BSMH)

- If you have any HR-related questions or concerns, please reach out directly to HR Advice and Counsel at 1-877-692-7780.
- If you are a patient with a safety, care or quality concern please ask Nursing Leadership to connect you with a Patient Representative.
- If you are an associate with patient care, safety or quality concerns please enter those in the electronic event reporting system.
- Concerns about the safety or quality of care provided may be reported to The Joint Commission.

Compliance & Privacy Professionals

- Geographic Regional Issue: Contact your local team member first
- System-wide Issue: Contact the BSMH Corporate Office
- Revenue Cycle Issue: Contact Revenue Cycle
- Urgent Care Issue: Contact Urgent Care

Select the Compliance or Privacy Professional by Geographic Area below.

BSMH Corporate Office

Compliance	Privacy/Security
Donna Abbondandolo - Chief Compliance Officer Phone: (513) 952-4293 Email: Dabbondandolo@BSMHealth.org James DeGloria - VP Compliance Phone: (516) 427-0076 Email: JDeGloria@mercy.com Brian Mlinarsik - System Director, Compliance Phone: (330) 480-3240 Email: brian_mlinarsik@mercy.com Brian Wells - System Director, Compliance Phone: (513) 952-4634 Email: bawells@mercy.com	Matt Potter - System Director, Compliance Phone: (205) 482-1443 Email: mpotter@mercy.com Mike Gomez - Chief Information Security Officer Phone: (513) 952-5685 Email: mjgomez@BSMHealth.org

SELECT THE CORRECT GEOGRAPHIC LOCATION

Cincinnati, OH

Compliance	Privacy
Christa Nordlund - Director, Compliance Phone: (513) 952-4743 Fax: (513) 952-5392 Email: cfnordlund@mercy.com	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com

Greenville, SC

Compliance	Privacy
Clintonette Garrison - Director, Compliance Phone: (601) 918-2012 Email: Clintonette_Garrison@bshsi.org	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com

Hampton Roads, VA

Compliance	Privacy
Valerie Clark - Director, Compliance Phone: (757) 570-8495 Email: Valerie_Clark@bshsi.org	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com

Lima, OH

Compliance	Privacy
Cyndi Porter - Director, Compliance Phone: (270) 444-2479 Email: cvporter@mercy.com	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com

Lorain, OH

Compliance	Privacy
JoLynn Goldner - Director, Compliance Phone: (330) 565-4135 Email: jagoldner@mercy.com	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com

GEOGRAPHIC LOCATIONS CONTINUED	
Paducah, KY	
Compliance	Privacy
Cyndi Porter - Director, Compliance Phone: (270) 444-2479 Fax: (270) 415-4067 Email: cvporter@mercy.com	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com
Richmond, VA	
Compliance	Privacy
Tim Musselman - Director, Compliance Phone: (804) 897-6926 Email: Timothy_Musselman@bshsi.org	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com
Springfield, OH	
Compliance	Privacy
Cyndi Porter - Director, Compliance Phone: (270) 444-2479 Email: cvporter@mercy.com	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com
St. Petersburg, FL	
Compliance	Privacy
Clintonette Garrison - Director, Compliance Phone: (601) 918-2012 Email: Clintonette_Garrison@bshsi.org	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com
Toledo, OH	
Compliance	Privacy
Shemekia Alexander - Director, Compliance Phone: (419) 251-1849 Fax: (419) 251-0546 Email: shemekia_alexander@mercy.com	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com
Youngstown, OH	
Compliance	Privacy
Jolynn Goldner - Director, Compliance Phone: (330) 480-6167 Fax: (330) 480-2766 Email: jagoldner@mercy.com	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com
Compliance Operations	
Compliance	
Joanne Freeman - System Director, Compliance Phone: (513) 952-4154 Cell: (513) 284-7373 Email: jfreeman@mercy.com	
Healthcare Without Walls	
Compliance	
Matt Potter - System Director, Compliance Phone: (513) 952-4744 Fax: (513) 952-5410 Email: mpotter@mercy.com	
Revenue Cycle	
Compliance	
James DeGloria - VP Compliance Revenue Cycle Transactions / Ensemble Phone: (646) 831-3217 Email: JDeGloria@mercy.com	Dena Knippen - Sys. Director, Revenue Cycle Compliance -Audit Revenue Cycle Regulatory / Operations Phone: (419) 226-9216 Email: djknippen@mercy.com
Ellen Hinkle, Director, Revenue Cycle Compliance-Provider Revenue Cycle Regulatory / Operations Phone: (317) 431-8307	Michele Hayes, Director, Revenue Cycle Compliance-Provider Revenue Cycle Regulatory / Provider Education Phone: (864) 561-1105
Rachel Richert, Director, Revenue Cycle Compliance JVs / Urgent Care / Telehealth / Remote Patient Monitoring Phone: (513) 952-5449 Email: rrichtert@mercy.com	

Urgent Care	
Compliance	Privacy
Valerie Clark - Director, Compliance Phone: (757) 570-8495 Email: Valerie_Clark@bshsi.org	Christina Thompson - Privacy Director Phone: (513) 952-4952 Email: Cthompson5@mercy.com
BSMH Ethics Help Line	
1-888-302-9224 or online at www.bsmhethicshelpline.org using the on-line link.	
BSMH Service Desk	
Immediately report any misdirected, lost or stolen information or electronic resources or devices to BSMH Service Desk (833-691-4357) so that the organization can initiate proper corrective action.	